

G/OnTM 5

Getting started with G/On USB

Fedora

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1 Plug in the G/On USB

2 Enter Login and Password

3 Click the "G" icon and choose application

4 Remove G/On USB when finished

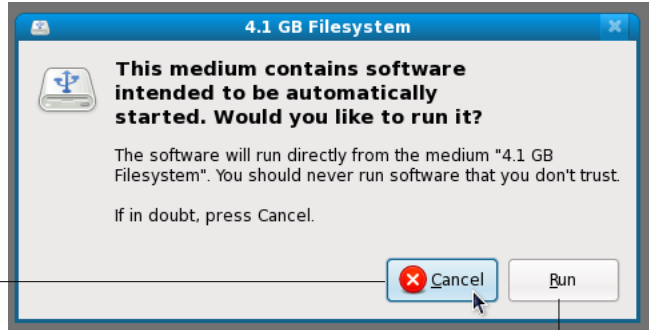
1 Plug in the G/On USB

TIP

G/On works very well with Fedora, and when you plug in the G/On USB, sometimes Fedora asks if you want to run it?

Click Cancel to start G/On yourself.

Click Run to attempt to start the G/On client automatically.



Start G/On

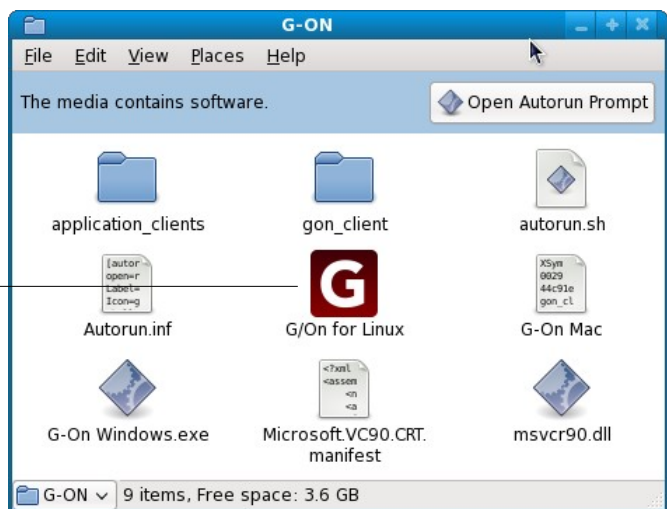
Insert the G/On USB

Double-click the G-On USB on the desktop



When the window opens, double-click G/On for Linux

Wait while the G/On USB connects to the server



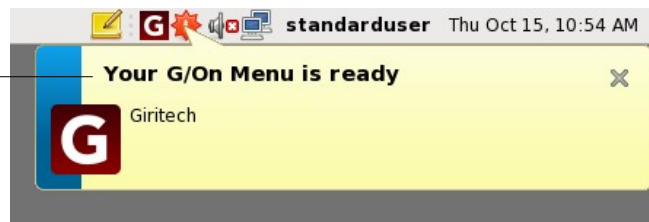
2 Enter Login and Password

When the Login screen appears, type your normal Login and Password



The screenshot shows a window titled "Login" with a red header bar containing the "G/On5" logo and "Virtual Access" text. Below the header, there are two input fields: "User:" and "Password:". At the bottom of the window, there is a checkbox labeled "Change Password", a "Cancel" button with a red 'X' icon, and an "OK" button with a blue arrow icon.

When you have logged in successfully, a "Your G/On Menu is ready" message appear in the top right corner

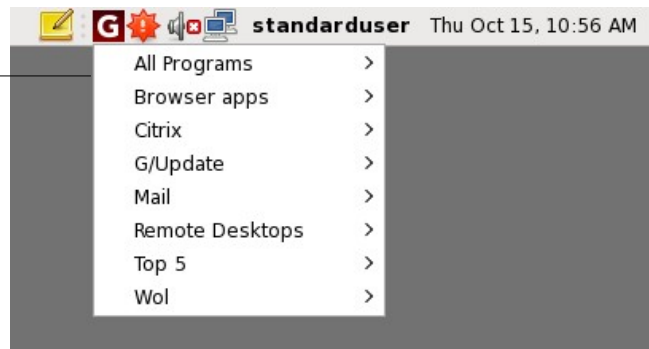


3

Click the "G" icon and choose application

Click and hold the "G" icon in the right side of the menu and choose the application you want to use

The contents of the menu can change depending on where you are connecting from and which computer you are using. This is a security feature



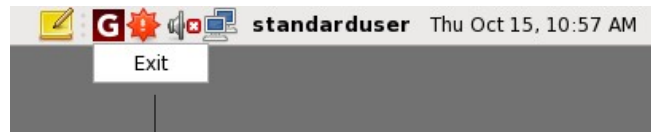
TIP

If you have a menu item giving you a Remote Desktop Connection to MyPC (for example named "RDC to MyPC"), this will connect you to your own PC in the office

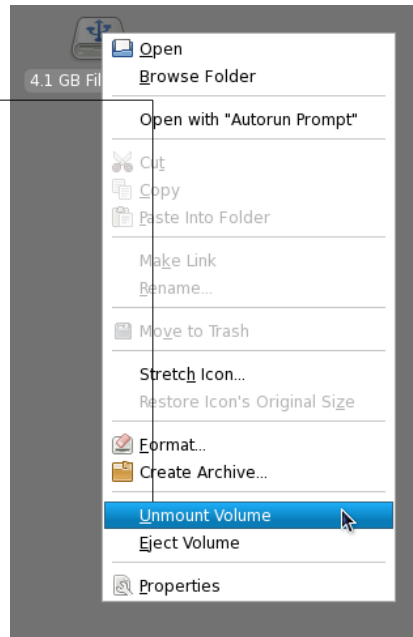
Remember to lock your PC when you leave the office, but do not turn off the PC

4 Remove G/On USB when finished

When you are finished working, you can close down your sessions as you normally do, right-click and hold the "G" icon in the Menu and choose Exit



Then right-click the G/On USB icon and choose Unmount Volume



TIP

If you are in a hurry or you don't want to close down the sessions, you can just pull out the G/On USB. In this case, your Citrix and Desktop applications will remain available in their sessions when you login again

G/On Best Practice Security Rules

1. Never reveal your password to others.
2. Never leave the PC unattended when using G/On USB.
3. Always remove G/On USB from the computer when finished.
4. Always report missing or stolen G/On USB as soon as possible

Troubleshooting Tips

Why some computers may prevent G/On from working properly

Using G/On from your own computer, say, at home, will normally not cause you any problems. Most of us have full access to our own computer at home, but when you are traveling, you will experience that computers in public places such as hotels and airports will impose limitations on G/On. This is also true if you are using a computer owned and managed by your employer (a Laptop, for instance) or another corporate computer. Most companies have certain IT-security policies applied to company owned computers that may prevent G/On from working fully as expected.

There is no G/On device icon on the desktop

Do not use the G/On USB in an un-powered USB hub – it does not provide enough power for the USB to function correctly.

There is no linux folder on the G/On USB

G/On for Linux is not installed on your G/On USB. You need to plug in the G/On USB in a Windows PC, log in, and then follow directions in the G/On USB User Reference, in the section Install package on the G/On USB.

When I have logged in, the "G" icon in the Menu disappears

For security reasons, the "G" icon will disappear and you will get a notification: "Insufficient authorization", if you either type a wrong User Name or Password, or you use a G/On USB that has not been approved for your use, or you are not allowed access to the system.

G/On USB cannot connect to the G/On Server

First, make sure you are connecting from a computer running Windows (XP, Vista or Windows 7), Mac (10.4 or later) or Linux (Fedora 11) and that you have Internet access. G/On will attempt an outbound-only access to the Internet on port 80, 443, or 3945.

If you do not have access, a network or Linux firewall could be blocking the G/On connection. Make sure, that the operating systems firewall does not block the G/On client.

Be aware that if you are using G/On from a corporate computer or from a corporate network there may be corporate IT-policies that will prevent G/On from accessing the Internet. Please contact your host with a request for an outbound connection to the Internet on port 3945. An outbound-only connection will not allow inbound, unwanted traffic from the Internet.

I can not find the application I need

The menu of applications that appears has been defined by your IT administrator. If you need to add or delete an application from the menu, please contact your IT administrator.

I am logged in but nothing happens when I select a menu item

It may be the case, that use of the G/On menu item requires a linux package, which has not been installed on your system. This could e.g. be rdesktop, filezilla, or citrix. In this case, install the missing package, using the Linux package install system, or ask someone to help you do this.

Can I also use G/On when I am inside the offices?

In most cases, G/On will also be configured for internal access. You should consult your IT administrator for details and for any special conditions you need to consider.

Menu item “MyPC” is asking me to re-enter my Login and Password

This will happen on computers where you do not have full access or where certain IT-security policies have been implemented. Re-enter your Login and Password and you will be connected to your office desktop.

For information on how to change your password, update your G/On USB or install new packages on your G/On USB, please refer to the G/On USB User Reference.