

Solution Guide:

Working from Home/Tele Commuting

How to become more effective

Executive Summary

Organizations can achieve significant improvements in productivity and employee satisfaction by offering employees the ability to work from home. The need for globalization and increased competition require organizations to be proactive around the clock and around the globe.

Employees are looking for ways to improve work/life balance where they can grow in their job while spending more time with their family. Many employees feel more stressed as employer expectations increase, rush hour traffic requires more time on the road, and mom and dad must share responsibility for their children. On top of that, increasing gas prices put additional pressure on families and makes it relevant to consider alternatives to the daily drive to the office.

Unfortunately, today's remote access solutions are so complex, expensive, and difficult to manage that most organizations stay away from offering home access for their employees.

Contrary to other solutions in the marketplace, G/On is a complete, end-to-end secure remote access solution that offers full flexibility for employees to work from home and other places without big investments in employee PC's, home networks, and company IT infra structure components. With G/On, organizations can offer home office work places from employees own, personal computers and other PCs with Internet access.

When all information workers in an organization have G/On, the organization can rely on their employees to be able to get to applications from their home PC, from PCs in hotels, from PCs at client locations, from PCs at partners, from PCs at vendors, etc. The organization can thereby avoid costly delays and dependencies in operations and will experience increased productivity and competitiveness.



Solution Highlights

Benefits

- Full flexibility for all employees
- Increased productivity and competitiveness
- Increased job satisfaction
- Increased utilization of existing HW

Recommended configurations

- Remote access to employees' office PC
- G/On USB for each employee

Requirements

- Windows XP Professional or Vista Business for employees' office PC
- Windows Server 2003 for the G/On Server
- A PC with Windows XP or Windows Vista for the remote PC.

Other relevant information

- Windows Terminal Server or Citrix Server can be used instead of or as a supplement to office PCs'.



1. The challenge

Most organizations today depend on their employees to process information and for them to respond quickly and effectively at all times and from all places.

Organizations are becoming more and more global and must react quickly in order to stay competitive and proactive. Employees are feeling the pressure too and are met by expectations from their employer to work harder and longer. The result can be a devious cycle of frustrations on all parties. Employees want to deliver better results but they also have their family and children to care for and finding the right work/life balance is a challenge for many.

Employees appreciate having more flexible work hours and still be able to work effectively. They experience increased satisfaction if they can work around rush hours and take care of their children. The rapid increase in fuel prices is also creating a need for an alternative way of working if there is no requirement for physical presence in the office.

But IT-departments are simply not staffed to manage today's complex and expensive remote access solutions and they can only manage remote access for a limited number of people. Department managers do not have the budgets required to fund the complex solutions required by company policy for every employee in their department.

Consequently, most organizations are missing out on the opportunity to improve company productivity and employee satisfaction.

2. The solution

The right solution to the need for 24 x 7 access to office applications is for employees to have access from a PC whenever needed. And this is exactly what G/On is providing.

Because G/On does not connect the remote PC to the company network, the G/On USB key can be used on almost any PC with Internet access. G/On's virtual connection and the unique "Lock-to-Process" functionality isolates the remote PC from your network and prevents malicious software from finding its way into your network.

Most organizations have a desktop PC for each employee in the office. With a G/On USB each employee will have the opportunity to access this office PC from his or her own PC at home. When employees leave their office, they can leave applications running, lock the PC and turn off the monitor. When they come home, they insert the G/On USB into their own PC, login, connect to their office PC and immediately resume the work they did when they left the office.

Organizations can also implement G/On to give access to a Citrix server or to a Microsoft Terminal server.

Many organizations are working with highly confidential data or under strict regulatory rules. To prevent such data from ending up in the wrong places G/On can be configured to make it impossible to copy data from the



corporate network and onto the remote PC. If data does need to be downloaded or uploaded such functionality will be configured in G/On and every upload/download will be logged and make subsequent auditing possible.

3. The benefits

Employees will avoid frustrations and experience a significant increase in flexibility and job satisfaction as they are now able to do their job without being forced to be at the office. Many organizations prefer their employees to be inside the office but with G/On, people can do some work in the morning before the rush hour commute and they can do some work in the evening after they have settled in at home.

By providing your employees remote access with G/On you will see their job satisfaction and productivity increase measurably. Your IT department will appreciate G/On because it is secure, safe and easy to manage. Your CEO and CFO will be pleased with G/On because it is affordable and not costly to maintain.

4. More Information

See also Giritech Solution Guides for Mobile Workers, External Consultants/Outsourcing, and Access to your office Desktop.

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